GRI Content Index

GRI STANDARD	DISCLOSURE	URL LOCATION
GRI 102: GENERAL DISCLOSURES		
102-1: Name of the organization	Who we are	https://www.igmfinancial.com/en/about-igm-financial
102-2: Activities, brands, products, and services	Who we are	https://www.igmfinancial.com/en/about-igm-financial
102-3: Location of headquarters	Who we are	https://www.igmfinancial.com/en/about-igm-financial
102-4: Location of operations	Who we are	https://www.igmfinancial.com/en/about-igm-financial
102-5: Ownership and legal form	Who we are Annual Information Form, Page 4	https://www.igmfinancial.com/en/about-igm-financial https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM-Financial-2018-AIF-ENG-FINAL-REV.pdf
102-6: Markets served	Who we are	https://www.igmfinancial.com/en/about-igm-financial
102-7: Scale of the organization	Who we are Annual Report	https://www.igmfinancial.com/en/about-igm-financial https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM_AR2018_EN_Fullbook.pdf
102-8: Information on employees and other workers	<u>Library: Data tables, page 5</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=5
102-9: Supply chain	Who we are	https://www.igmfinancial.com/en/about-igm-financial
102-10: Significant changes to the organization and its supply chain	Annual Information Form, page 5	https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM-Financial-2018-AIF-ENG-FINAL-REV.pdf
102-11: Precautionary principle or approach	Risk management	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/riskmanagement
102-12: External initiatives	Initiatives and recognition	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/initiatives
102-13: Membership of associations	Compliance and ethics	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/complianceframework
102-14: Statement from most senior decision-maker	Responsible management	https://www.igmfinancial.com/en/corporate-responsibilty
102-16: Values, principles, standards and norms of behavior	Initiatives and recognition Library: IGM Financial Code of Business Conduct Library: Supplier Code of Conduct	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/initiatives https://www.igmfinancial.com/en/corpResp/assets/igmCodeOfConduct.pdf https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/IGM Supplier Code of Conduct.pdf
102-17: Mechanisms for advice and concerns about ethics	Compliance and ethics: Reporting concerns Library: Whistleblower policy	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/complianceframework https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/policy_regarding_reporting_concerns_2017_E.pdf

GRI STANDARD	DISCLOSURE	URL LOCATION	
GRI 102: GENERAL DISCLOSURES			
102-18: Governance structure	<u>Governance</u>	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance	
102-19: Delegating authority	<u>Governance</u>	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance	
102-20: Executive-level responsibility for economic, environmental and social topics	<u>Governance</u>	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance	
102-22-: Composition of the highest governance body and its committees	Governance Library: Management Proxy Circular Library: Data tables, page 6	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM Financial2019 Proxy Circular-ENG-FINAL.pdf https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=6	
102-23: Chair of the highest governance body	Governance Library: Management Proxy Circular	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM Financial2019 Proxy Circular-ENG-FINAL.pdf	
102-24: Nominating and selecting the highest governance body	Library: Management Proxy Circular, Nomination and Assessment of Directors, page 42	https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM Financial2019 Proxy Circular- ENG-FINAL.pdf	
102-25: Conflicts of interest	Governance Risk Management Library: Management Proxy Circular, page 32	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/riskmanagement https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM Financial2019 Proxy Circular-ENG-FINAL.pdf	
102-26: Role of highest governance body in setting purpose, values and strategy	Governance	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance	
102-27: Collective knowledge of highest governance body	<u>Governance</u>	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance	
102-29: Identifying and managing economic, environmental, and social impacts	Risk management	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/riskmanagement	
102-30: Effectiveness of risk management processes	Risk management	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/riskmanagement	
102-31: Review of economic, environmental and social topics	Risk management	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/riskmanagement	
102-32: Highest governance body's role in sustainability reporting	Governance	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance	
102-33: Communicating critical concerns	<u>Governance</u>	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/corporategovernance	
102-34: Nature and number of critical concerns	<u>Governance</u>	https://author-igfs-stage.adobecqms.net/content/igm/en/corporate- responsibilty/responsiblemanagement/corporategovernance.html	
102-35: Remuneration policies	Library: Management Proxy Circular, Compensation of Directors, pages 13-15, and Statement of Executive Compensation, pages 16-23	https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM Financial2019 Proxy Circular- ENG-FINAL.pdf	
102-36: Process for determining remuneration	Library: Management Proxy Circular, Compensation Discussion and Analysis, pages 24-29	https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM Financial2019 Proxy Circular- ENG-FINAL.pdf	
102-40: List of stakeholder groups	Our approach: Stakeholder engagement	https://www.igmfinancial.com/content/igm/en/corporate-responsibilty/responsiblemanagement/ourpillars	
102-41: Collective bargaining agreements	<u>Library: 2017 Data tables, page 5</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data_TablesE.pdf#page=5	

GRI STANDARD	DISCLOSURE	URL LOCATION
GRI 102: GENERAL DISCLOSURES		
102-42: Identifying and selecting stakeholders	Our approach: Stakeholder engagement GRI Reporting: Our report topics	https://www.igmfinancial.com/content/igm/en/corporate-responsibilty/responsiblemanagement/ourpillars https://www.igmfinancial.com/en/corporate-responsibilty/reporttopics
102-43: Approach to stakeholder engagement	Our approach: Stakeholder engagement Our Clients Client Experience	https://www.igmfinancial.com/content/igm/en/corporate-responsibilty/responsiblemanagement/ourpillars https://www.igmfinancial.com/en/corporate-responsibilty/ourclients https://www.igmfinancial.com/en/corporate-responsibilty/ourclients/rewardingclientexperience
102-44: Key topics and concerns raised	Our approach: Stakeholder engagement GRI Reporting: Our report topics	https://www.igmfinancial.com/content/igm/en/corporate-responsibilty/responsiblemanagement/ourpillars https://www.igmfinancial.com/en/corporate-responsibilty/reporttopics
102-45: Entities included in the consolidated financial statements	GRI Reporting: Report Scope Annual Report, Page 27	https://www.igmfinancial.com/en/corporate-responsibilty/grireporting https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM_AR2018_EN_Fullbook.pdf
102-46: Defining report content and topic boundaries	GRI Reporting; Report Scope Our Clients: Our priorities and why they matter to us Our People: Our priorities and why they matter to us Our Environment: Our priorities and why they matter to us Our Community: Our priorities and why they matter to us	https://www.igmfinancial.com/en/corporate-responsibilty/reporttopics https://www.igmfinancial.com/en/corporate-responsibilty/ourclients https://www.igmfinancial.com/en/corporate-responsibilty/ourpeople https://www.igmfinancial.com/en/corporate-responsibilty/ourenvironment https://www.igmfinancial.com/en/corporate-responsibilty/ourcommunity
102-47: List of material topics	GRI Reporting: Materiality matrix	https://www.igmfinancial.com/en/corporate-responsibilty/reporttopics
102-48: Restatements of information	Library: Data tables, page 7 and 8 footnotes q and v	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=7
102-49: Changes in reporting	Not applicable	
102-50: Reporting period	GRI Reporting: Report on progress	https://www.igmfinancial.com/en/corporate-responsibilty/grireporting
102-51: Date of most recent report	GRI Reporting: Report on progress	https://www.igmfinancial.com/en/corporate-responsibilty/grireporting
102-52: Reporting cycle	GRI Reporting: Report on progress	https://www.igmfinancial.com/en/corporate-responsibilty/grireporting
102-53: Contact point for questions regarding the report	GRI Reporting	https://www.igmfinancial.com/en/corporate-responsibilty/grireporting
102-54: Claims of reporting in accordance with the GRI Standards	GRI Reporting	https://www.igmfinancial.com/en/corporate-responsibilty/grireporting
102-55: GRI Content Index	GRI Reporting Library: GRI Content Index	https://www.igmfinancial.com/en/corporate-responsibilty/grig4reporting https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/gricontentindex.pdf
102-56: External assurance	GRI Reporting: External Assurance	https://www.igmfinancial.com/en/corporate-responsibilty/grireporting

GRI STANDARD		DISCLOSURE	URL LOCATION
MATERIAL TOPIC: ECONO	MIC		
Management Approach for Economic Performance and Indirect Economic Impacts	103-1: Explanation of the material topics and its Boundary 103-2: Management approach and its components 103-3: Evaluation of the management approach	Shared value creation Library: Management Proxy Circular	https://www.igmfinancial.com/en/corporate-responsibilty/ourcommunity/economicvaluecreation https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM Financial2019 Proxy Circular-ENG-FINAL.pdf
Economic Performance	201-1: Direct economic value generated and distributed	Shared value creation Library: Data tables, page 3	https://www.igmfinancial.com/en/corporate-responsibilty/ourcommunity/economicvaluecreation https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data_TablesE.pdf#page=3
	201-2: Financial implications and other risks and opportunities due to climate change	<u>Library: CDP Response, Risks and Opportunities</u> <u>Section</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/carbon-disclosure- 2018-e.pdf
	201-3: Defined benefit plan obligations and other retirement plans	2018 Annual Report, page 104	https://www.igmfinancial.com/content/dam/igm/en/investrelations/finreporting/files/2018/IGM AR2018 EN Fullbook.pdf
Indirect Economic Impacts	203-2: Significant indirect economic impacts	Shared value creation Financial confidence	https://www.igmfinancial.com/en/corporate-responsibilty/ourcommunity/economicvaluecreation https://www.igmfinancial.com/en/corporate-responsibilty/ourcommunity/promotingfinancialliteracy
MATERIAL TOPIC: ENVIRO	NMENTAL		
Management Approach for Energy and Emissions	103-1: Explanation of the material topics and its Boundary 103-2: Management approach and its components 103-3: Evaluation of the management approach	Our Environment Library: CDP Response	https://www.igmfinancial.com/en/corporate-responsibilty/ourenvironment https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/carbon-disclosure-2018-e.pdf
	302-1: Energy consumption within the organization	<u>Library: Data Tables, page 8</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data_TablesE.pdf#page=8
Energy	302-2: Energy consumption outside the organization	<u>Library: Data Tables, page 8</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=8
	302-3: Energy intensity	Library: Data Tables, page 8	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=8
	302-4: Reduction of energy consumption	Environmental footprint Climate change	https://www.igmfinancial.com/en/corporate-responsibilty/ourenvironment/reducingourfootprint https://www.igmfinancial.com/en/corporate-responsibilty/ourenvironment/climate change
Emissions	305-1: Direct (Scope 1) GHG Emissions	Library: Data Tables, page 9	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=9
	305-2: Energy indirect (Scope 2) GHG emissions	Library: Data Tables, page 9	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data_TablesE.pdf#page=9
	305-3: Other indirect (Scope 3) GHG emissions	Library: Data Tables, page 9	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=9
	305-4: Greenhouse gas (GHG) emissions intensity	<u>Library: Data Tables, page 9</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data_TablesE.pdf#page=9
	305-5: Reduction GHG emissions	Climate change Library: CDP Response	https://www.igmfinancial.com/en/corporate-responsibilty/ourenvironment/climatechange https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/carbon-disclosure- 2018-e.pdf

GRI STANDARD		DISCLOSURE	URL LOCATION
MATERIAL TOPIC: SOCIAL			
Management Approach for Employment, Training and Education and Diversity and Equal Opportunity	103-1: Explanation of the material topics and its Boundary 103-2: Management approach and its components 103-3: Evaluation of the management approach	Our People Talent attraction and retention Development and engagement Diversity and inclusion	https://www.igmfinancial.com/en/corporate-responsibilty/ourpeople https://www.igmfinancial.com/en/corporate-responsibilty/ourpeople/attractingandretainingtalent https://www.igmfinancial.com/en/corporate-responsibilty/ourpeople/developingourpeople https://www.igmfinancial.com/en/corporate-responsibilty/ourpeople/diversityandinclusion
	401-1: New employee hires and employee turnover	<u>Library: Data Tables, page 6</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=6
Employment	401-2: Benefits provided to full-time employees that are not provided to temporary or part-time employees	Talent attraction and retention: Compensation and Benefits	https://www.igmfinancial.com/en/corporate-responsibilty/ourpeople/attractingandretainingtalent
Training and Education	404-2: Programs for upgrading employee skills and transition assistance programs	Talent attraction and retention Development and engagement	https://www.igmfinancial.com/en/corporate-responsibilty/ourpeople/attractingandretainingtalent https://www.igmfinancial.com/en/corporate-responsibilty/ourpeople/developingourpeople
	404-3: Percentage of employees receiving regular performance and career development reviews	<u>Library: Data Tables, page 6</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=5
Diversity and Equal Opportunity	405-1: Diversity of governance bodies and employees	Library: Data Tables, page 5 and 6	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=5
Management Approach for Marketing and Labelling, Customer Privacy, and Socio- economic Compliance	103-1: Explanation of the material topics and its Boundary 103-2: Management approach and its components 103-3: Evaluation of the management approach	Compliance and ethics Our Clients Privacy and information security	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/complianceframework https://www.igmfinancial.com/en/corporate-responsibilty/ourclients
Marketing and Labelling	417-1: Requirements for product and service information and labeling	Compliance and ethics	https://www.igmfinancial.com/en/corporate- responsibilty/responsiblemanagement/complianceframework
	417-2: Incidents of non-compliance concerning product and service information and labeling	<u>Library: Data Tables, page 1</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=1
	417-3: Incidents of non-compliance concerning marketing communications	<u>Library: Data Tables, page 1</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=1
Customer Privacy	418-1: Substantiated complaints concerning breaches of customer privacy and losses of customer data	<u>Library: Data Tables, page 1</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=1
Socio-economic Compliance	419-1: Non-compliance with laws and regulations in the social and economi	Library: Data Tables, page 1	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=1

GRI STANDARD		DISCLOSURE	URL LOCATION
SECTOR SPECIFIC			
Management Approach for Product Portfolio, Active Ownership	103-1: Explanation of the material topics and its Boundary 103-2: Management approach and its components 103-3: Evaluation of the management approach	Compliance and ethics Our Clients Client experience Responsible investing	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/complianceframework https://www.igmfinancial.com/en/corporate-responsibilty/ourclients https://www.igmfinancial.com/en/corporate-responsibilty/ourclients/rewardingclientexperience https://www.igmfinancial.com/en/corporate-responsibilty/ourclients/responsibleproductsandservices
Product Portfolio	G4-FS6: Percentage of the portfolio for business lines by specific region, size (e.g., micro/SME/large) and by sector	<u>Library: Data Tables, page 4</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=4
	G4-FS7: Monetary value of products and services designed to deliver a specific social benefit for each business line broken down by purpose	<u>Library: Data Tables, page 4</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=4
Active Ownership	G4-FS10: Percentage and number of companies held in the institution's portfolio with which the reporting organization has interacted on environmental or social issues	Library: 2018 Mackenzie Investments RI Transparency Report, Question LEA 11,13	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Public Transparency Report Mackenzie Investments 2018.pdf
	G4-FS11: Percentage of assets subject to positive and negative environmental or social screening	<u>Library: Data Tables, page 4</u>	https://www.igmfinancial.com/content/dam/igm/en/corpresp/assets/docs/Data TablesE.pdf#page=4
Product and Service Labeling	G4-FS15: Policies for the fair design and sale of financial products and services	Compliance and ethics Client experience	https://www.igmfinancial.com/en/corporate-responsibilty/responsiblemanagement/complianceframework https://www.igmfinancial.com/en/corporate-responsibilty/ourclients/rewardingclientexperience
	G4-FS16: Initiatives to enhance financial literacy by type of beneficiary	<u>Financial confidence</u>	https://www.igmfinancial.com/en/corporate-responsibilty/ourcommunity/promotingfinancialliteracy